

Exchange Assessment

Risk Report



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Scan Date: 2020/08/01

Your Customer / Prospect

Your Company Name

2021/04/08



Table of Contents

01	Discovery Tasks
02	Risk Score
03	Issues Summary
04	Exchange Summary
05	Mailbox Size versus Quota
06	Distribution Lists
07	Mobile Devices



Discovery Tasks

The following discovery tasks were performed:

	TASK	DESCRIPTION
✓	Exchange Properties	Document Exchange Server properties
✓	Mailbox Properties	Document all mailbox properties
✓	User Properties	Document all user properties
✓	Mailbox Permissions	Discover mailbox permissions by mailbox and by Active Directory user
✓	Retention Policies	Document all mailbox retention policies and associated mailboxes
✓	Distribution Lists	Record distribution lists along with their members and associated groups
✓	Public Folders	Record public folders along with their members and associated groups
✓	Mobile Devices	Discover and document mobile device users and devices
✓	Analyze Mailbox Sizes and Quotas	Compare mailbox usage to allocated quotas.



Risk Score

The Risk Score is a value from 0 to 100, where 100 represents significant risk and potential issues. The score is risk associated with the highest risk issue.



Several critical issues were identified. Identified issues should be investigated and addressed according to the Management Plan.



Issues Summary

This section contains summary of issues detected during the Exchange Assessment. It is based on general best practices and may indicate existing issues or points of interest.

Overall Weighted Issue Score



Weighted Score: Risk Score x Number of Incidents = Total points: Total percent (%)

60 Empty Distribution Lists (20 pts each)

Current Score: 20 pts x 3 = 60: 52.17%

Issue: 3 lists do not contain any members or groups. Empty groups may be merely legacy lists which can be removed or lists which should be populated. Empty distribution lists will not deliver messages to individual mailboxes and may be lost or missed. This is often a sign of misconfiguration.

Recommendation: We suggest examining each empty list and either removing the list or populating properly.

35 Mailbox Size versus Quota (>50%) (35 pts each)

Current Score: 35 pts x 1 = 35: 30.43%

Issue: Some mailboxes were found to be using over 50% of their quota. Once a mailbox quota is hit, the particular user will no longer be able to receive email.

Recommendation: We propose immediately enlarging the mailbox quota or archiving mailbox contents to reduce space utilization for all mailboxes over 50%.

20 Mailbox without Quota (20 pts each)

Current Score: 20 pts x 1 = 20: 17.39%

Issue: 1 mailboxes do not have quotas assigned. Mailboxes without quotas could potentially grow unrestrained. Completely unconstrained growth of individual mailboxes is discouraged as it can affect other Exchange users. An email outage may result if any user without a quota receives sufficient email to fill up existing disk capacity.

Recommendation: We recommend placing quotas on all mailboxes to prevent unrestrained mailbox growth.

YOUR COMPANY
MSP WEBSITE URL
MSP PHONE
MSP EMAIL



Prepared for: Your Customer / Prospect Scan Date: 2019/08/01



Exchange Summary

EXCHANGE	
Edition	Office 365
Version Number	0.20 (15.0.0.0)
MAILBOXES	
Total Mailboxes	38
# Enabled	38
# Disabled	0
Total Used Size (MB)	81339
MAILBOXES	
# Mailboxes with Quotas	37
# Total Allocated Quota Size (MB)	1020054
# Mailbox without Quotas	1
DISTRIBUTION LISTS	
Total Lists	49
# Lists without Members or Groups	3
RETENTION POLICIES	
# Policies	3



Mailbox Size versus Quota

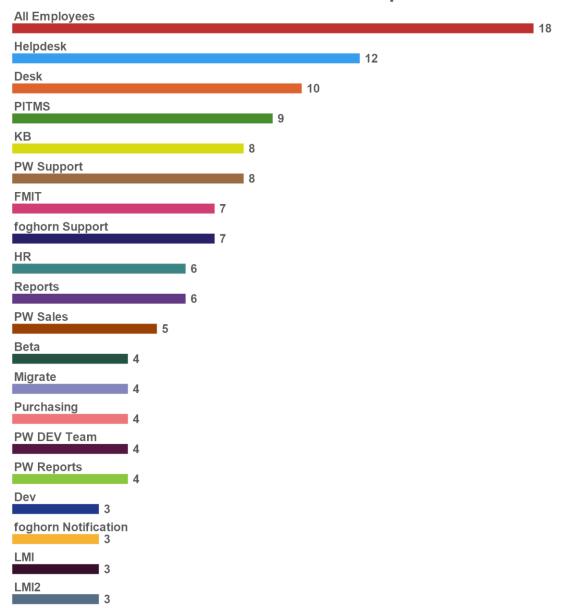
Top 25 Mailbox Sizes (MB)

wendell	18302.32 Space Used 7297.68 Available Quota 25600 Total
fred thomas	•
Michael mayhemon	8440.31 Space Used 17159.69 Available Quota 25600 Total
Tony hughes	8257.73 Space Used 17342.27 Available Quota 25600 Total
	7687.84 Space Used 17912.16 Available Quota 25600 Total
marcus parish	5726.92 Space Used 19873.08 Available Quota 25600 Total
dennis harold	5696.55 Space Used 19903.45 Available Quota 25600 Total
Mark summer	4020.33 Space Used 21579.67 Available Quota 25600 Total
Pablo simpson	3896.88 Space Used 21703.12 Available Quota 25600 Total
Kevin mayhem	2988.7 Space Used 22611.3 Available Quota 25600 Total
Paul krickey	1934.48 Space Used 23665.52 Available Quota 25600 Total
Jamie LaNier little	·
James davis	1818.67 Space Used 23781.33 Available Quota 25600 Total
Joe Costen	1726.73 Space Used 23873.27 Available Quota 25600 Total
ben yellin	1641.95 Space Used 23958.05 Available Quota 25600 Total
	1275.2 Space Used 24324.8 Available Quota 25600 Total
ethan-paul christy	958.32 Space Used 24641.68 Available Quota 25600 Total
Madeleine west	915.7 Space Used 24684.3 Available Quota 25600 Total
myco Tickets	681.81 Space Used 24918.19 Available Quota 25600 Total
Sarah murray	428.12 Space Used 25171.88 Available Quota 25600 Total
Tanya Williams	249.83 Space Used 25350.17 Available Quota 25600 Total
Notify@myco	
Jessica Smith	217.26 Space Used 25382.74 Available Quota 25600 Total
hank\ joel	186.59 Space Used 25413.41 Available Quota 25600 Total
	112.11 Space Used 25487.89 Available Quota 25600 Total
Alert Bridge	92.03 Space Used 25507.97 Available Quota 25600 Total
Elvin hammond	86.54 Space Used 25513.46 Available Quota 25600 Total
mjmayhemon	65.09 Space Used 25534.91 Available Quota 25600 Total



Distribution Lists

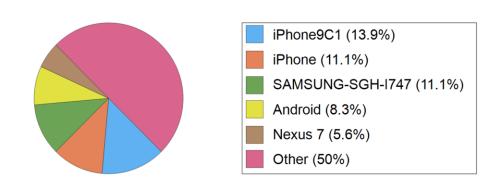
Distribution Lists# of Members/Groups





Mobile Devices

Mobile Device Names



MOBILE DEVICE NAMES (TOP FIVE)	TOTAL	PERCENT
iPhone9C1	5	13.9%
iPhone	4	11.1%
SAMSUNG-SGH-I747	4	11.1%
Android	3	8.3%
Nexus 7	2	5.6%
Total - Top Five	18	50%

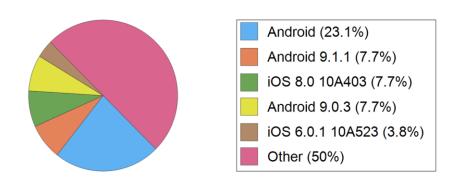
MOBILE DEVICE NAMES (OTHER)	TOTAL	PERCENT
EVO	2	5.6%
SGH-T959	1	2.8%
Nexus 4	1	2.8%
HTCOne	1	2.8%
LENOVO 2436CTO LENOVO_MT_2436	1	2.8%
PC36100	1	2.8%
htcsupersonic	1	2.8%
LGPhone	1	2.8%



MOBILE DEVICE NAMES (OTHER)	TOTAL	PERCENT
SCH-I535	1	2.8%
iPad	1	2.8%
iPhone8C3	1	2.8%
iPhone8C1	1	2.8%
ThinkPad Tablet	1	2.8%
PG06100	1	2.8%
SPH-L710	1	2.8%
MotoDROID2v451	1	2.8%
RM-845_nam_vzw_100	1	2.8%
Total - Other	18	50%
OVERALL TOTAL		100%



Mobile Device Operating System



OPERATING SYSTEM (TOP FIVE)	TOTAL	PERCENT
Android	6	23.1%
Android 9.1.1	2	7.7%
iOS 8.0 10A403	2	7.7%
Android 9.0.3	2	7.7%
iOS 6.0.1 10A523	1	3.8%
Total - Top Five	13	50%

OPERATING SYSTEM (OTHER)	TOTAL	PERCENT
Android 9.2	1	3.8%
Android 9.0.4	1	3.8%
Android 9.2.1	1	3.8%
Android 9.1.2	1	3.8%
iOS 8.1.3 10B329	1	3.8%
WINDOWS	1	3.8%
Android 8.3.5	1	3.8%
Android 8.2	1	3.8%
iOS 10.1 10B141	1	3.8%
iOS 8.1 10B141	1	3.8%



OPERATING SYSTEM (OTHER)	TOTAL	PERCENT
iOS 8.1.2 10B146	1	3.8%
Android 9.3.4	1	3.8%
Windows Phone 8.0.10211	1	3.8%
Total - Other	13	50%
OVERALL TOTAL	26	100%