

INSTALLATION GUIDE

RapidFire Tools Server for Cyber Hawk

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Purpose of this Guide

This guide is intended for users of the **RapidFire Tools Server** for Cyber Hawk. The RapidFire Tools Server is a Windows application that you will install on a PC on the target network.

The instructions here will guide you through the installation process. Additional guides are available for Cyber Hawk. This guide is designed to be used in conjunction with other supplementary guides available at https://www.rapidfiretools.com/nd.

RapidFire Tools Server System Requirements

Below you can find the minimum requirements for the RapidFire Tools Server:

RapidFire Tools Server Type	Cyber Hawk	Audit Guru	Reporter
Minimum Requirements	 Intel i5 processor Windows 10 Pro or Windows 2016 Server and up 2 GB Available RAM 5 GB Disk Space Network connectivity/Internet access 	 Intel i5 processor Windows 10 Pro or Windows 2016 Server and up 2 GB Available RAM 5 GB Disk Space Network connectivity/Internet access 	 Intel i5 processor Windows 10 Pro or Windows 2016 Server and up 4 GB Available RAM 10 GB Disk Space Recommendation: +1 GB per client Site Network connectivity/Internet access Important: Reporter is installed on the MSP network - NOT the client network.

Important: You can only install **one** RapidFire Tools server/appliance on a PC or endpoint at a time. If you need to install multiple server(s)/appliance(s), install each one on a separate endpoint on the network.

RapidFire Tools Server and Virtual Appliance Firewall Requirements

MSP Partners and end customers using RapidFire Tools appliances (Server or Virtual Appliance) should configure the firewall rules on their networks to enable access to the following RapidFire Tools URLs. This list applies to all Servers and Virtual Appliances (Audit Guru, Cyber Hawk, Reporter, and Inspector).

- gatekeeper.rapidfiretools.com
- go.rapidfiretools.com
- au.rapidfiretools.com
- go-eu.rapidfiretools.com
- go-au.rapidfiretools.com
- wcflb.rapidfiretools.com
- wcflb-eu.rapidfiretools.com
- wcflb-au.rapidfiretools.com
- · api.ndglue.com
- networkdetective.s3.amazonaws.com
- download.rapidfiretools.com

The RapidFire Tools Server requires access to port 443.

The Virtual Appliance requires access to the Greenbone Community Feed at feed.community.greenbone.net using **port 873**.

RapidFire Tools Server Installation Procedures

To install the RapidFire Tools Server, follow these steps:

Important: You will need RapidFire Tools Portal or Network Detective login credentials in order to install the RapidFire Tools Server.

Step 1 — Download and Install RapidFire Tools Server on Client Network

 Visit the RapidFire Tools software download website at <u>https://www.rapidfiretools.com/nd</u> to download and run the RapidFire Tools Server Installer file on a PC on the client network. The Installer file is named RapidFireToolsServerSetup.msi.

Important: If you wish to use the RapidFire Tools Server, be sure to download the **RapidFire Tools Server Installer**, and NOT the "Virtual Appliance" Installer.

- 2. After downloading the Installer, Run the Installer to start the installation process.
- 3. After the Welcome Screen is displayed, click **Next** button to continue the installation process.
- 4. Accept the terms of the End User License Agreement and click Next.

RapidFireTools[®]

搅 Compliance Manager Server Setup - 🗆	×
End-User License Agreement	\cap
Please read the following license agreement carefully	Q
END-USER LICENSE AGREEMENT ("EULA")	^
The person, company or entity who has registered for an account with Network Detective ("You" or "Licensee") acknowledges and agrees that your use of the Network Detective software from RapidFire Tools, Inc. ("Company"), a Georgia corporation with its principal place of business in Atlanta, Georgia, is subject to the terms and conditions of this End-User Licensed Agreement ("EULA"). THIS EULA IS A LEGAL AGREEMENT BETWEEN YOU AND COMPANY FOR THE Network Detective SOFTWARE PRODUCT IDENTIFIED ABOVE WHICH INCLUDES COMPUTER SOFTWARE FOR THE Network Detective	~
Print Back Next Can	icel

5. Accept the default **Destination Folder** location for the RapidFire Tools Server's installation. Click **Next**.

😸 Compliance Manager Server Setup 🦳 —		×
Destination Folder		\bigcirc
Click Next to install to the default folder or click Change to choose another.		Q
Install Compliance Manager Server to:		
C:\Program Files (x86)\RapidFireTools\		
Change		
Back Next	Ca	ancel

6. Click **Install** button to proceed with the installation and set up of the **RapidFire Tools Server**.



7. When the install is complete, click Finish.



Step 2 — Set Up RapidFire Tools Server on Client Network

1. When the install is complete, the RapidFire Tools Server setup window will then appear. Click **Next**.

RapidFire Tools Server Setup - v2018.0			×
✓ Welcome	Welcome		
Service Status	This wizard will guide you through the configuration of the RapidFire Tools Server. You can also use this wizard to re-configure the Server in the future.		
Repository Location	To complete this wizard, you will need to use your RapidFire Tools login credentials.		
Verify Communication			
Rapidfire Tools Credentials			
Appliance ID			
Verify Settings			
Configure Settings			
	< Back Next >	Cance	ł

2. During this step, the **RapidFire Tools Server** and **Service Updater** programs will be installed. Once the Installer confirms the installation of each program, click **Next**.

🔍 RapidFire Tools Server Setup - v2018.0	8.30.01 — 🗆 🗙
✔ Welcome	Service Status
✓ Service Status	RapidFire Tool Server
Repository Location	EXE Path: C:\Program Files (x86)\RapidFireTools\ScanServer\bin\RFTServer.exe
Verify Communication	Running: 🖌
Rapidfire Tools Credentials	RapidFire Tool Update Service EXE Path: C:\Program Files (k86)\RapidFire Tools\ScanServer\updater\RFTUpdateService.exe
Appliance ID	Installed:
Verify Settings	Hunning: V
Configure Settings	
	< Back Next > Cancel

3. Select a location for the RapidFire Tools Server Repository. Be sure the drive you select has sufficient drive space.

RapidFire Tools Server Setup - v2	018.08.30.01		-		×
Welcome	Repository Location				
Service Status	Temporary files and data files are stored in a local repository. The repository with sufficient disk space.	should be locate	ed on a dri	ve	
Repository Location	Renository Location: C\Program Files (r86)\RanidFireTools\Server/venos	itory	Brows	e.	
/erify Communication					
Rapidfire Tools Credentials					
ppliance ID					
erify Settings					
onfigure Settings					
	< Ba	ck Ne	of s	Cance	el

4. In this step, the RapidFire Tools Server will verify that the computer that will host the data collector can communicate with the RapidFire Tools web and file transfer services. Click **Next**.

Note: If you are using a proxy server,	enter the required credentials and
connection information.	

Welcome	Verify Communication			
Service Status	The Server requires access to the Internet. Please specify p	roxy settings if	required.	
Repository Location	Proxy Setting: A Proxy Server is Required to Access the Internet			
Verify Communication	Server:	Port:	80	
apidfire Tools Credentials	Usemame:	Password:		
ppliance ID	Results: Gatekeeper: ✔ US WS: ✔ US WCF: ✔			
erify Settings	EU WS: 🖌 EU WCF: 🖌			
onfigure Settings				

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Important: If the RapidFire Tools Server is unable to communicate with one or more services, be sure you have met the Appliance Firewall Requirements.

5. Next you will need to provision the RapidFire Tools Server from the available appliances for your account. To do this, first enter your RapidFire Tools/Network Detective credentials and click **Next**.

RapidFire Tools Server Setup - v2018.0	8.30.01	-		×
✔ Welcome	Rapidfire Tools Credentials			
✓ Service Status	Enter your credentials below to retrieve a list of available Appliance IDs.			
✓ Repository Location	Usemame:			
✓Verify Communication	Password:			
Rapidfire Tools Credentials				
Appliance ID				
Verify Settings				
Configure Settings				
	< Back	Next >	Cance	el

 Scroll through the list of Appliance IDs associated with your RapidFire Tools account. Choose the product type and ID you wish to install. Select the Appliance ID and click Next.

RapidFire Tools Server Setup - v2018	3.08.30.01	-		×
✔ Welcome	Appliance ID			
✓ Service Status	Select the Appliance ID you wish to associate with the Server. Please verify the appliance type.			
✓ Repository Location	Available Appliance IDs			
✓Verify Communication	NDA1 (Cyber Hawk) NDA1 Cyber Hawk) NDA1 Inspector)			
✓Rapidfire Tools Credentials	NDA1 Inspector) NDA1 Cyber Hawk() NDA1 Cyber Hawk()			
✓ Appliance ID	NDA1 (Cyber Hawk)			
Verify Settings				
Configure Settings				
		1		
	< Back N	ext >	Cance	el

Note: If you are installing Cyber Hawk for a Site in the RapidFire Tools Portal – and are NOT using Network Detective – choose the **Appliance ID** for your Site in the Portal. When you create a new Cyber Hawk Site, you can find this ID from **[Your Site] > Home > Appliance**.

=	Home > Ap	ppliance	
h Home	Appliance	e	
Dashboard	Appliance	Type: 0	Cyber Hawk
📇 Appliance	Appliance	ID:	NDA1-3469EH
Lusers	Last Check	c-in: n	never (43655 days ago)
Roles	Update Sta	atus: u	unknown
Admin Alerts			
Advanced Options			
+ Add-ons			
Cyber Hawk	·		
Audit Log			

A **Minimum Requirements Not Met** warning will appear if the installer detects that disk or RAM requirements are not met. You can choose to override the requirements and **Proceed**, or click **Cancel**.



Note: See <u>"RapidFire Tools Server System Requirements" on page 4</u> for specific requirement information.

7. Review the **RapidFire Tools Server's** configuration settings and verify they are correct.

RapidFire Tools Server Setup - v2018.08.	.30.01		-		×
✔ Welcome	Verify Settings				
✓ Service Status	Configuration				
✓ Repository Location	Appliance ID: Repository:	NDA1: (Cyber Hawk) C:\Program Files (x86)\RapidFireTools\Server\repository			
✓Verify Communication	Use Proxy:	No			
✓ Rapidfire Tools Credentials					
✓Appliance ID					
✓ Verify Settings					
Configure Settings					
		< Back	Configure >	Cance	el

- 8. Select the **Back** button to correct any configuration issues, or click **Next** to finalize the setup.
- 9. After the application is set up, you will be notified that the RapidFire Tools Server is ready for use.

RapidFire Tools Server Setup - v2018.08	8.30.01				-		×
✔ Welcome	Configure Settings						
✓ Service Status	Configurir Appliance	Configuring the Server. This process typically takes under a minute. Appliance ID: NDA1-24WG (Cyber Hawk)					
Repository Location		Task	Notes				
✓ Verify Communication	▼ *	Saving Settings Update Scan Server	Success Updating to latest				_
✓ Rapidfire Tools Credentials							
✔ Appliance ID]						
✓ Verify Settings]						
Configure Settings							
				< Back	Finish	Canc	el

RapidFire Tools Server Setup - v2018.08	.30.01			-		х
✔ Welcome	Configure Settings					
✓ Service Status	Installing	the Network Detective appliance	e. This process typically takes between 10-20 minutes.			
✓ Verify Communication		Task	Notes			7
✓ Network Detective Credentials	v	Register Remote Data Collector	Success.			
✓ Connector ID	✓ ✓	Associate Connector ID Saving Settings	Success			
✓ Verify Settings						
✓ Configure Settings		S	etup Complete			
			Cose			
			< Back Ne	xt >	Cancel	

Note: Once you've successfully installed the RapidFire Tools Server, continue setting up Cyber Hawk. See the <u>Cyber Hawk User Guide</u> for detailed instructions.

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Uninstall Audit Guru Server

To uninstall Audit Guru Server, follow these steps:

1. On the computer that is hosting the server, go to **Start > Add or Remove Programs**



2. Find the Server and click Uninstall.

Tip: The Server may be called "Audit Guru Server"," "RapidFire Tools Server," or "Complinance Manager Server" depending on the product you are using.

\Diamond	3D Viewer Microsoft Corporation	16.0 KB 3/7/2019
$\overline{\mathbb{O}}$	Alarms & Clock Microsoft Corporation	16.0 KB 5/1/2019
Ŷ	App Installer Microsoft Corporation	16.0 KB 6/3/2019
	Audit Guru Server	3.40 GB 6/24/2019
		Modify Uninstall
	Calculator Microsoft Corporation	16.0 KB 6/24/2019

3. Confirm that you wish to uninstall the Server.

The appliance will then be removed.

Note: To reinstall an appliance for a site, you will need assistance from RapidFire Tools support. See <u>Re-provision Compliance Manager GRC Server</u>.